Cigarette advertising in Mumbai, India: targeting different socioeconomic groups, women, and youth

R Bansal, S John, P M Ling

Background: Despite a recent surge in tobacco advertising and the recent advertising ban (pending enforcement at the time of this study), there are few studies describing current cigarette marketing in India. This study sought to assess cigarette companies’ marketing strategies in Mumbai, India.

Methods: A two week field study was conducted in Mumbai in September 2003, observing, documenting, and collecting cigarette advertising on billboards, storefronts and at point of sale along two major thoroughfares, and performing a content analysis of news, film industry, and women’s magazines and three newspapers.

Results: Cigarette advertising was ubiquitous in the environment, present in news and in film magazines, but not in women’s magazines or the newspapers. The four major advertising campaigns all associated smoking with aspiration; the premium brands targeting the higher socioeconomic status market utilised tangible images of westernisation and affluence whereas the “bingo” (low priced) segment advertisements invited smokers to belong to a league of their own and “rise to the taste” using intangible images. Women were not depicted smoking, but were present in cigarette advertisements—for example, a woman always accompanied a man in “the man with the smooth edge” Four Square campaign. Advertisements and product placements at low heights and next to candies at point of sale were easily accessible by children. In view of the imminent enforcement of the ban on tobacco advertisements, cigarette companies are increasing advertising for the existing brand images, launching brand extensions, and brand stretching.

Conclusion: Cigarette companies have developed sophisticated campaigns targeting men, women, and children in different socioeconomic groups. Many of these strategies circumvent the Indian tobacco advertising ban. Understanding these marketing strategies is critical to minimise the exploitation of loopholes in tobacco control legislation.

India is the second largest producer and third largest consumer of tobacco worldwide. Of the 1.1 billion smokers worldwide, 182 million (16.6%) live in India accounting for consumption of 102 billion cigarettes per year. Cigarettes, consumed primarily by middle and upper socioeconomic status (SES) segments, account for only one third of tobacco consumption. Alternative forms of tobacco, consumed by lower SES segments, such as bidis, hookah, chewing, or powdered tobacco, account for the remaining use. Previous studies have estimated that 47–65% of all men and 14–33% of all women consume some form of tobacco and 35% of men in the developing countries present a growing opportunity to the cigarette markets in the developed nations, women in the developing nations in nine northeast states. The World Health Organization estimated that tobacco use in any form was greater than 40% in India of the 200 million female smokers worldwide, 9% lived in the developing countries. Given the declining markets in the developed nations, women in the developing countries present a growing opportunity to the cigarette companies. A recent editorial about the Asian market in the industry trade journal Tobacco Reporter stated: “Rising per-capita consumption, a growing population and an increasing acceptance of women smoking continue to generate new demand.” Tobacco use among women is expected to rise to 20% by 2025 in the developed and the developing countries.

During the 1990s, there has been a steady and substantial increase in tobacco use in India. The Tobacco Institute of India reports that cigarette sales have increased by 26.5% between 1993–94 and 1997–98, and estimates that cigarette consumption will continue to increase by 5% per year. The increase in tobacco consumption has paralleled the increase in spending on tobacco marketing. In 1998, tobacco advertising spending amounted to $48.8 million, a substantial increase over recent years. The Indian Tobacco Company Ltd (ITC), manufacturer of Gold Flake and Wills cigarettes, doubled its advertising budget from 1995 to 1999, becoming the second largest advertiser in the nation. ITC, a British American Tobacco (BAT) affiliate, is the largest cigarette manufacturer with 66% of the market share. Godfrey Phillips India (GPI), a Phillip Morris affiliate, and Vazir Sultan Tobacco (VST), a BAT affiliate, each have 13% of the total market share. Golden Tobacco Company (GTC) has 8% of the market share.

Although tobacco has a longstanding history in India, tobacco regulation and legislation is a recent phenomenon. It began in 1975 with the Cigarettes Act stipulating a statutory warning “cigarette smoking is injurious to health” on cigarette packets. In 1998, the Advertising Standards Council of India voluntary code prohibited advertising to underage consumers, suggestions that using tobacco products is safe, healthy or popular; enhancing courage, or featuring the young. However, this voluntary code by a self regulating body of the advertising industry does not include a means of enforcement.

In 2000, The Cable Television Networks (Amendment) Act abolished direct and indirect means of enforcement. In 2000, The Cable Television Networks (Amendment) Act abolished direct and indirect means of enforcement. The current ban on tobacco advertisements was placed by the government in preparation for an increase in tobacco taxation. When the ban is enacted, there will be a need for new strategies to target the smokers and their social context.

Abbreviations: BAT, British American Tobacco; GPI, Godfrey Phillips India; GTC, Golden Tobacco Company; GYTS, Global Youth Tobacco Survey; ITC, Indian Tobacco Company; SES, socioeconomic status; VST, Vazir Sultan Tobacco
tobacco advertising on cable channels. More recently, the Indian government passed the Cigarette and other Tobacco Products (Prohibition of Advertisement and Regulation of Trade and Commerce, Production, Supply and Distribution) Act, 2003. This Act, in effect since 1 May 2004, prohibits all tobacco advertising except at point of purchase, bans tobacco sponsorship of all events, restricts tobacco sales to minors and near educational institutions, prohibits smoking in public places, and mandates indication of nicotine content and statutory warning on all packages.

The impact of this Act on advertising practices remains to be seen. Despite increasing tobacco use among Indian men, women, and children, there are few studies assessing tobacco marketing strategies in India. An understanding of the current cigarette marketing environment is necessary to implement effective tobacco legislation or to design successful intervention programmes to combat increasing tobacco use. In this study, we sought to identify the marketing strategies of cigarette companies in Mumbai, India, their apparent target populations, and the strategies tobacco companies appeared to be developing in anticipation of the implementation of the Cigarettes and Other Tobacco Products Act, 2003 in May 2004.

Tobacco companies in India appear to have segmented the market in Mumbai with different strategies and brands for people of high and low SES. Tobacco advertising is readily visible and utilises billboards, bus stops, print, and point of sale. The prominent advertising themes are aspirational, associating cigarette brands with success, wealth, achievement, bravery, and western lifestyles. Women are featured in cigarette advertisements and may be targeted indirectly using images of style, culture, elegance, and via “light” brand extensions. Youth are potentially exposed to substantial amounts of cigarette advertising at point of purchase. For example, cigarettes and cigarette advertisements are placed in close proximity to candies and snacks. Many of these strategies can facilitate attempts to circumvent the advertising ban.

METHODS
We conducted a two week field study in Mumbai, India in September 2003. We selected Mumbai as it is a major Indian metropolis with 13 million culturally and socioeconomically diverse inhabitants representing a vast market for most businesses. The city is also deemed the commercial capital of the country, offering high advertising avenues. We identified a thoroughfare that ran through higher SES areas and another that ran through lower SES areas. Since there are little data in India that differentiates areas in the city based on SES segments, we identified the areas based on information from local sources. One researcher performed a preliminary survey of these areas to identify the most advertised brands. Subsequently, she travelled on both these routes, usually next to the competitor’s advertisement, during rush hour traffic. In addition, a large number of storefront signs were actually cigarette advertisements (fig 1) (to view figs 1–10 please visit the Tobacco Control website—http://www.tobaccocontrol.com/supplemental). Posters advertising cigarettes were also displayed by street side vendors and on the carts of mobile vendors. Cigarette advertisements were seen in newsmagazines and in Bollywood industry magazines. We did not observe any advertising in newspapers or women’s magazines. However, we did obtain a copy of an insert titled “Understanding Women” in Mid Day from April 2003 launching Platinum Cigarettes, a premium brand of Golden Tobacco Company.

Wills Insignia, Wills Silk Cut and Gold Flake/Lights were advertised on billboards only in high SES areas whereas Bristol, a bingo segment brand, was advertised on billboards predominantly in low SES areas. On Marine Drive (high SES area), there was a stretch of street lamp posters for Wills Classic cigarettes followed by five large billboards advertising Wills Clothing. GPI’s premium brand Four Square was

RESULTS
Major brands and their advertising campaigns
Of the four major cigarette manufacturers, ITC and GPI were the most visible tobacco advertisers in Mumbai. Of the ITC brands, we observed advertising for the recently launched Wills Insignia in the super premium segment, Wills Classic Milds, Wills Navy Cut, Wills Silk Cut, and Gold Flake/Lights in the premium segment and Bristol in the “bingo” (plain segment cigarette brand competing with bidis and sold in mini-packs of 10) segment. GPI’s major advertised brands included Four Square in the premium segment and Red and White in the bingo segment. Table 1 summarises the major cigarette brands by market segment.

Advertisement channels
We observed cigarette advertisements along the two thoroughfares on large billboards, smaller posters on street lamp posts, and on the front of bus stop shelters. Mobile billboards, that rack of trucks were placed at major traffic crossings, usually next to the competitor’s advertisement, during rush hour traffic. In addition, a large number of storefront signs were actually cigarette advertisements (fig 1) (to view figs 1–10 please visit the Tobacco Control website—http://www.tobaccocontrol.com/supplemental). Posters advertising cigarettes were also displayed by street side vendors and on the carts of mobile vendors. Cigarette advertisements were seen in newsmagazines and in Bollywood industry magazines. We did not observe any advertising in newspapers or women’s magazines. However, we did obtain a copy of an insert titled “Understanding Women” in Mid Day from April 2003 launching Platinum Cigarettes, a premium brand of Golden Tobacco Company.

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advertisements have a brown and gold colour theme 

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in nature, lack human models, and depict images such as 
The Red and White cigarette campaign advertisements are set 
sky blue background (fig 4). The Wills 
man and a woman together under the slogan ''made for each 
''(fig 3). Wills Silk Cut, ''a cut so right, a blend so fine'', 
storefront signs illustrating horses and the byline ''discover a 
premium brand Wills Insignia’s advertisement features an 
gold and red colour scheme layout (fig 1). The Wills 
surroundings in India. 

All the advertisements are set in affluent and recognisable 
areas advertised all the brands (except the super-

 Premium brands

The four square advertising campaign consists of black and 
white photographs depicting “the man with the smooth 
edge” holding a red square accompanied by a woman (fig 2). 

The Gold Flake advertising campaign uses images associ-
ated with the arts, such as a violin or a saxophone, with a 
gold and red colour scheme layout (fig 1). The Wills 
campaign includes many brand extensions. The super-

premium brand Wills Insignia’s advertisement features an 
open pack of cigarettes on a navy blue background with the 
byline “where quality touches infinity”. In the premium 
segment, Wills Classic and Wills Milds were advertised on 
storefront signs illustrating horses and the byline “discover a 
passion”. Wills Navy Cut advertising campaign portrays a 
man and a woman together under the slogan “made for each 
other”(fig 3). Wills Silk Cut, “a cut so right, a blend so fine”, 
advertising campaign features an open pack of cigarettes on a 
sky blue background (fig 4).

Bingo segment brands

The Red and White cigarette campaign advertisements are set 
in nature, lack human models, and depict images such as 
airplanes reaching for the skies (fig 5). The Red and White 
campaign was the only one that used text in Hindi. The text 
“hum red and white peene walon ki baat hi kuch aur hai” 
denotes that people who smoke Red and White belong to a 
league of their own.

In the bingo segment, ITC markets Bristol cigarettes. The 
Bristol advertisements have a brown and gold colour theme 
and highlights to highlight the product and the slogan “rise 
to the taste” (fig 6).

Themes and targets identified in cigarette 
advertisements

Cigarette smoking and aspiration

A common theme among the Four Square, Gold Flake, Red 
and White, and Bristol campaigns is that of aspiration. The 

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| Table 1 Major segments, brands, and advertising campaigns in Mumbai, India |
|---------------------------------|---------------------------------|-----------------|-----------------|
| Segment/brand                   | Advertisement description       | Advertised in higher/lower SES area | Present in print |
| Super premium                   | Where quality touches infinity, “redefine perfection” | Higher | India Today, Business Today |
| Premium                         | “Discover a passion”            | Higher | None |
| Premium                         | “Made for each other”           | Higher | None |
| Premium                         | “A blend so right a filter so fine” | Higher | None |
| Premium                         | “It's Honeydew Smooth”, Smooth, exquisite, timeless. But then, all art is” | Higher and lower | The Week, Business India, India Today, Filmfare Outlook, Filmfare |
| Premium                         | “Man with the smooth edge”      | Higher and Lower | None |
| Bingo                            | “Rise to the taste”             | Higher and Lower | None |
| Bingo                            | Text in Hindi “Hum red and white peene walon ki baat hi kuch aur hai” | Higher and Lower | Stardust film magazine |
| Bingo                            | “The taste that sets you free”  | Lower | None |
| Bingo                            | “Smoother than gold” Launching in 4/03 | None | Mumbai Mid Day insert |

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elegance, culture, and style—associations that are used to allure women to cigarette smoking. ITC has also launched a light version of its Gold Flake brand.

In April 2003, the Golden Tobacco Company launched Platinum cigarettes in Mumbai with an insert titled “Understanding Women” in the top selling Mumbai based news magazine Mid Day. The brand named Platinum, smoother than gold, capitalises on the new fad of platinum jewellery in India. The insert articles discussed the new woman, women and sex, women and power and every page contained an advertisement of platinum cigarettes with differing slogans—for example: “impeccable style — incredible price”, Rs. 17.50, where can you buy precious metal for Rs. 17.50 – at your local panwalla [vendor selling pan (betel leaf) and tobacco products](fig 7).

**Appeals to minors**

Tobacco companies have adopted various strategies to target children and adolescents indirectly since sale of tobacco products to minors became illegal in May 2003. Marketing to minors occurs at many levels. Point of sale marketing is probably the most prominent strategy in India, where retail outlets for tobacco range from the street side peddler to convenience stores to specialty stores. The street side peddlers abound in India; they usually sell all forms of tobacco products, in addition to confectionary goods, fast food, drinks, etc. Thus their customers are of all ages and both sexes. Frequently, the tobacco products are placed next to candies. Posters advertising cigarettes are displayed prominently at low heights. Both tobacco product and promotion placement at these retail outlets are easily accessible to minors (fig 8).

Convenience stores comprise the other major retail outlet. The majority of these stores support storefront signs that display a cigarette advertisement with a byline containing the name of the store. These stores sell common household goods ranging from food staples to snacks to hygiene and stationery products. Commonly these stores also sell tobacco products, and if tobacco products are sold they are often displayed prominently.

Lastly, we observed posters advertising products for children placed next to cigarette advertisements. At one point of sale display, posters advertising Sunfeast biscuits, an ITC product, for children were placed below and over posters for the ITC premium cigarette Gold Flake (fig 8). The cigarette pack image is visible next to the biscuits and an offer for free comic books at a low eye level. The street vendor reported that he had been paid additional money to display the Sunfeast poster next to the cigarette advertisement. ITC employed the same strategy in the 25 August 2003 issue of India Today, where an advertisement for Sunfeast biscuits is adjacent to the advertisement for Gold Flake cigarettes (fig 9). Sunfeast advertisements use colours similar to the Gold Flake advertisements and carry a prominent ITC logo creating a connection between their cigarette products and other consumer goods.

**DISCUSSION**

The tobacco industry is pursuing many sophisticated marketing practices in India that have been documented in other parts of the world. However, our observations draw attention to some unique strategies cigarette manufacturers are using to reach different SES groups in India. For example, while aspiration is a common theme in both the higher SES premium (Four Square and Gold Flake) and the lower SES bingo segment (Red and White, and Bristol) brand advertising, we found cigarette advertisers use concrete and more abstract images of success to market the premium segments and more abstract images of success to advertise the bingo segment products. Indirect advertising is also being used to promote the association between smoking and success amongst the lower SES population. Since 1990, Red and White has sponsored the national bravery awards to recognise members of the community for acts of courage and bravery. Today, the Red and White bravery awards are given in nine Indian states and have been expanded to include a social service award and a lifetime achievement award. Prominent members of the community or political leaders usually present these awards. Although there are millions of consumers in the lower SES market, the average consumer consumes very little on an individual basis and his purchasing capacity is low. Both the manufacturers and retailers have developed tactics to circumvent this barrier. In addition to creating the bingo segment priced to compete with the bids, cigarette manufacturers also produce smaller packs of 10 cigarettes, which increase sales among their adult consumers and cater to groups with low incomes such as children and women. Furthermore, retailers sell individual cigarettes, especially for the premium segment brands.

Current advertising strategies targeting women in India appear to be indirect. The Indian female target segment is composed of two major groups. One group comprised rural women or women of lower SES segment in urban centres who chew tobacco or smoke bidi—for example, in Mumbai 56% of women chew tobacco. These women are addicted to tobacco and although tobacco use is socially acceptable, cigarette smoking is not. If smoking becomes more socially acceptable for women, as it has in other countries, this is a prime target segment for cigarettes. The other female target group comprises women of a higher SES status who aspire towards a western lifestyle, such as those who work for the multinationals, media, or those who are studying in schools of mass communication and international organisations. Accordingly, women featured in the premium segment Four Square campaign and are portrayed in a stylish western image. The Gold Flake advertising campaign uses images of art, and a light version of the brand has been developed. Use of images depicting sophistication, sexual allure, light brands, and an association with the arts are strategies used to target women when depiction of women smoking cigarettes is not culturally acceptable. The lack of success of the Platinum campaign, evidenced by a lack of current advertising or product availability in Mumbai, launched in a newspaper insert entitled “Understanding Women” suggests that the Indian female target market is not ready for direct marketing to women. Similarly, there were no cigarette advertisements in women’s magazines. Per a 2003 WHO study on portrayal of tobacco in Indian Cinema, tobacco consumption by females in contemporary films is 2.5% compared to 8% in earlier films. However, whereas earlier films portrayed either village women or vamps smoking, contemporary films portray middle class women. Interestingly, women who are either socially conscious or politically active in real life are portrayed smoking. For example, Shabana Azmi, the veteran actress and Member of Parliament, was shown smoking in the movie God Mother, with State Express 555 cigarette brand prominently displayed in several scenes.

Furthermore, as seen in other nations, point of sale advertising is being used to target children and adolescents, a population segment that provides a lucrative and long term market. In 2001, cigarette sales to minors and tobacco sponsorship of sporting events was banned. Since then point of sale marketing has become the major mode of marketing to children. With 1.2 million retailers, India has an extensive network of tobacco sellers across the nation. Point of sale advertising is already a prominent feature at
Cigarette advertising in Mumbai, India

these outlets. The tobacco industry also provides retailers with attractive, modern storefront signs (that they could otherwise not afford) that bear cigarette advertisements. These strategies will likely increase in importance as the 2003 advertising ban excludes point of sale. Currently, there are no regulations regarding point of sale advertising. Tobacco products and advertisements are commonly placed next to candies and snacks easily accessible to minors. Similar to women, portrayal of smoking by Indian actors also encourages smoking for children and adolescents.

Circumventing the advertising ban

Cigarette manufacturers are employing various strategies that may work to ensure continued successful marketing of their products after the advertising ban. After the passage of Tobacco Bill 2003 but before its implementation in May 2004, new mobile billboards (billboards on a truck) appeared in different parts of the city in high traffic areas usually in close proximity to the advertisements for competing brands (fig 10). In addition to strengthening their existing brands through increased advertising, the tobacco companies are also launching new brands that are extensions of the previously marketed products. For example, ITC launched Wills Silk Cut, an extension of its Wills Navy Cut brand, with a new flavour and filter. Establishing a strong brand image before the enforcement of the ban is crucial to ensure continued successful marketing of these products.

In addition, brand imagery can be communicated without reference to cigarettes. This is evident in the evolution of the current Four Square campaign. Some of the Four Square campaign storefront and bus stop advertisements contain the black and white photograph with a man holding a red square on one end and an open pack of cigarettes on the other; others just contain the photograph with the text, “four square the man with the smooth edge” and three red squares. The Four Square billboards, posters, and magazine advertisements are composed solely of the photograph, the logo, and the slogan; the only mention of cigarettes is in the statutory warning. Furthermore, it is not uncommon to see the black and white photograph without any text mentioning Four Square or statutory warning (fig 2). The image and its association with Four Square cigarettes is clearly recognisable. When the advertising ban is in effect, these images could be used to continue to promote Four Square cigarettes. The campaign depicts “the man with the smooth edge” holding a red square in his hand and the colour red is said to aid recall of a product.

Furthermore, to ensure “constant reinforcement of brand positioning” tobacco companies promote trade diversification. In July 2000, ITC launched its first Wills Lifestyle clothing retail store in New Delhi, and today there are 48 stores across India. The initial offering of Wills Sport was with Wills sponsorship of cricket tournaments. Since then it has launched Wills Classic formal and social evening wear, Wills Clublife, evening wear, and most recently John Players men’s clothing. Wills Lifestyle clothing promotes a sophisticated and western image similar to ITC tobacco products and targets the same consumer as the super premium and premium cigarette brands. The advertisements are similar in their layout, colour scheme, and themes; both the Wills Lifestyle and Wills Silk Cut billboards use the same sky blue background and one of the Lifestyle advertisements depict a couple similar to the Wills “made for each other” campaign (fig 3 and 4). Lastly, names that have been associated with cigarette trade in the past are being used for the Lifestyle clothing line—for example, John Players, a mid price clothing segment for men, was the name of a prominent British tobacco company (John Player and sons).

Strategies similar to those previously employed in other nations are being used in India. In Australia, “new brands were launched in the dying days of above the line” marketing “in an attempt to create brand awareness before the market became darker”. Similarly, ITC launched both Insignia and Wills Silk Cut at a time when Tobacco Bill 2003 had been passed by both houses of the parliament and was awaiting the President’s signature. Although tobacco manufacturers deny use of trademark diversification to promote tobacco products, brand stretching is another strategy commonly used “to extend the reach of their trademarks well outside the tobacco category...for constant reinforcement of brand positioning.” In addition to its Wills Lifestyle clothing, ITC has diversified its portfolio to include hotels, paperboard, and specialty paper production, and products in branded packaged foods (Aashirwaad Readymeals), greeting cards (Expressions Paperkraft), and school stationery (Classmates).

Another successful strategy used by the tobacco companies is product placement. The WHO “study on the portrayal of tobacco in Indian Cinema” reported that there was some product placement. The Wills Silk Cut cigarette was advertised in 76% of the films reviewed from 1991–2002 with cigarette use accounting for 72% of all smoking incidents. Given that India produces more than 900 movies per year that attract 15 million viewers a day, in addition to the indirect exposure across the world via satellite television and pirate copies, this will likely be an effective strategy to popularise tobacco use and circumvent the advertising ban.

Although passage of Cigarettes and Other Tobacco Act 2003 is a significant event in tobacco control, it will be effective only if it is strictly enforced. “Enforcement has been difficult and complex because of existing practices. Adults usually send their children to buy the tobacco products and very often the sales-person is underage too.” It is likely that cigarette companies will be further able to overcome advertising restrictions by finding loopholes in tobacco legislation. In other countries, tobacco companies have advertised in international publications or sponsored international events in nations where tobacco advertising or sponsorship is banned. Similar tactics may be employed in India if the Indian government is not vigilant.

This study is an important contribution in that there are few studies assessing cigarette marketing in India. However, it was limited in that it was an observational study,
conducted over a short period of time, and there was lack of census data that allowed a clear distinction of the SES populations. Lastly, conclusions of this study are only relevant to Mumbai as India is a diverse nation and cigarette brands and marketing strategies tend to be region specific.

Tobacco related morbidity and mortality is on the rise in India as is tobacco marketing. In this study, we conclude that cigarette manufacturers are targeting all SES segments, women and youth. Furthermore, although India has made tremendous progress in tobacco legislation, cigarette manufacturers are working to ensure continued brand market presence. It is imperative that anti-tobacco public health education campaigns are implemented especially targeting lower SES segments, women, and youth and exposing the tobacco industry’s subtle strategies enticing them. The Indian government will need to be stringent in its implementation of the Cigarettes and Other Tobacco Products Act, 2003, mindful of the loopholes and passing new legislation to combat these and vigilent in ensuring that cigarette manufacturers are not targeting minors.

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To view figs 1–10 please visit the Tobacco Control website—http://www.tobaccocontrol.com/ supplemental

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