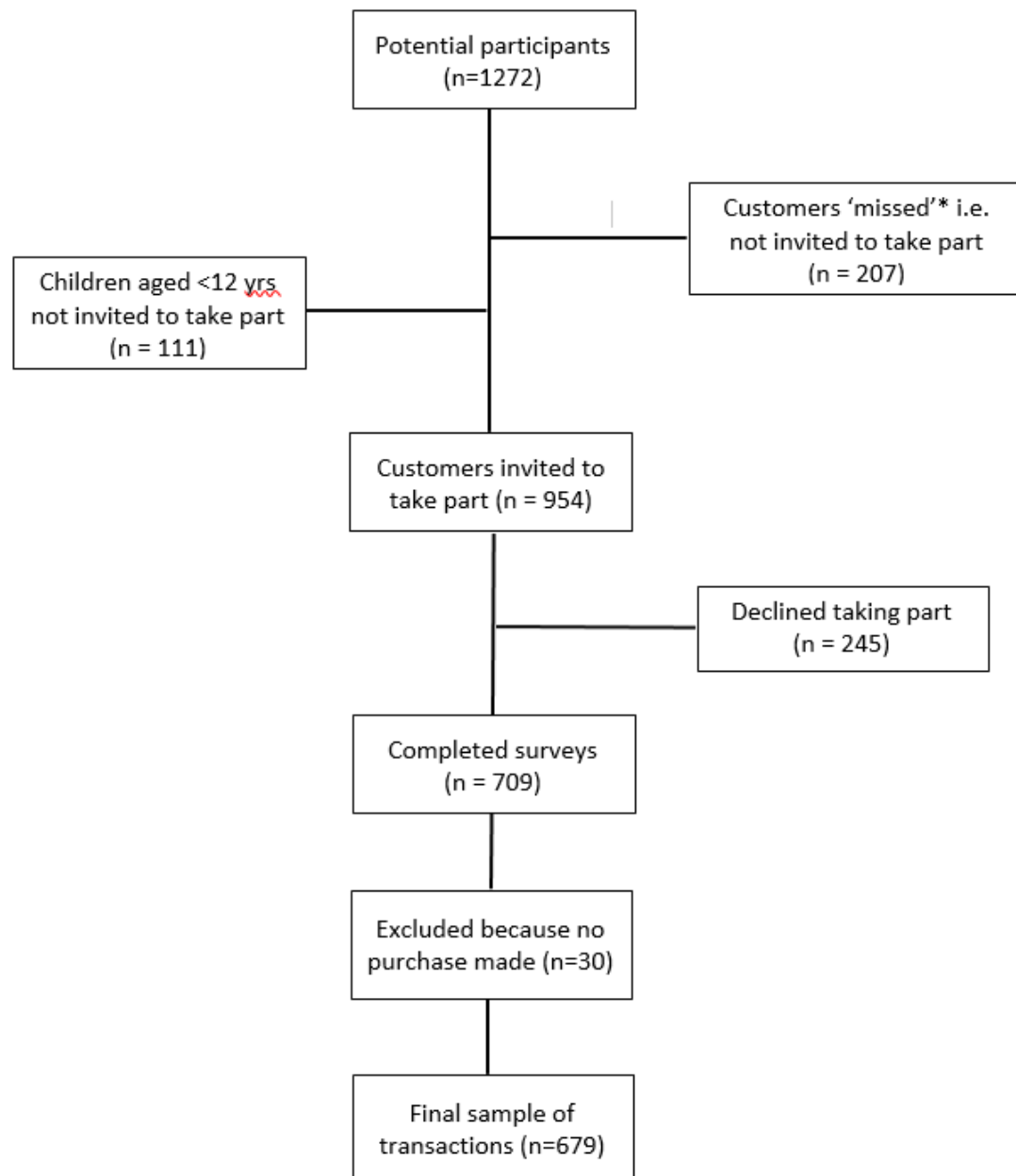


## Supplementary File 1. Survey participants



\* A customer was 'missed' if the interviewer was not able to invite the person to participate, due to interviewing another customer.