

RELX

Are RELX products free from COVID-19?
All RELX products currently being shipped out were manufactured before December 15, 2019.
Newer product batches are being produced with additional levels of facility inspection, daily workspace disinfection, and mandatory daily staff health checks.

Can I feel confident receiving packages from RELX?
According to the World Health Organization, people receiving packages from China are not at risk of contracting the new COVID-19 (earlier referred to as coronavirus/2019-nCoV).
From previous analysis, coronaviruses do not survive long on objects, such as letters or packages.

What is RELX doing to help at this time?
We believe in giving back. RELX has donated to help those on the frontlines. We continue to work with local authorities to ensure our facilities are free from the virus, and self-regulate to ensure the well-being of our staff and customers.

How does RELX uphold the highest standards?
At RELX, we follow stringent hygiene standards to ensure our products are fit for use.

What actions is RELX taking?
During this period, RELX Tech has further strengthened quality control by strictly following all National Epidemic Prevention Center requirements.
All our workplaces and facilities are inspected and disinfected daily, and all staff members undergo daily temperature checks.

How does COVID-19 spread?
COVID-19 can spread through human contact. The US CDC recommends protecting yourself by frequently washing your hands, avoiding touching your eyes, nose, and mouth with unwashed hands, and avoiding close contact with people who are sick.

TOGETHER WE STAND STRONG

TODAY

GUARDIAN PROGRAM Preventing Underage Use
*Minimum age as stipulated by local laws.

Warning: This product contains nicotine. Nicotine is an addictive chemical.
For existing adult smokers and vapers only.

Supplementary Online Figure 3: RELX vapor reassures buyers that: “All RELX products currently being shipped were manufactured before December 15, 2019.” They go on to say that their facilities are “disinfected daily,” “we follow stringent hygiene standards,” and staff undergo “daily temperature checks.” They admonish: “avoid touching your eyes, nose, and mouth” when use of their product entails repetitive hand to mouth actions.